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Thursday, March 25th
11:00 AM CDT

SPEAKERS:

Randy Franklin Smith

[Ultimate Windows Security](#)

The Monterey Group

Nancee Melby

Director of Product Marketing
Shavlik Technologies

Jason Miller

Security and Data Team Manager
Shavlik Technologies

Nik Patronas

Senior Security Engineer
Shavlik Technologies

1.1 Join Shavlik Technologies and Windows Ultimate Security as They Discuss How to Manage Adobe Patches

Patching Adobe Software: Tips, Secrets and Solutions.

Patching Adobe software like Acrobat and Flash has turned into a nightmare. Unlike Microsoft which has a mature patch management process, Adobe patch management lacks predictability and offers no management for the enterprise. It took Microsoft a long time to evolve to a mature process and history is repeating itself with Adobe. Where do you get the patches from? How do you know when they come out? How do you push out automated patches without allowing users to interfere? How do you avoid installing unwanted software like the Google toolbar along with the update? For that matter which versions of Adobe software are out there on your network? Which computers need to be patched?

In this upcoming webinar on Patching Adobe Software: Tips, Secrets and Solutions Randy Franklin Smith will deal with these questions and give you the good, bad and the ugly on each issue. Joining him will be patch management experts Nancee Melby, Jason Miller and Nik Patronas from Shavlik Technologies. The Shavlik team constantly stays up-to-date on all the ins and outs of the latest patches from Microsoft, Adobe, Sun and more – much like an AV team provides "around the clock" monitoring and response to malware outbreaks.

Here are just some of the Adobe specific issues we'll be discussing:

- What research and structured guidance is available from Adobe? And how do you find it.
- Adobe Updater, Adobe Download Manager - more harm than good?
- Adobe Reader patches Home User vs Enterprise - do you want to push Yahoo and Google Toolbars?
- How do you find the Adobe Reader patches for enterprise users?
- Adobe Flash: patch dependency on IE and Firefox

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Title: [Patching Adobe Software: Tips, Secrets and Solutions](#)

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